

Audi Academy App Download Instructions

If you've previously downloaded an Audi application to your device (i.e., Sales Assist, e-delivery, etc.), skip directly to Step 4 for instructions on accessing the Audi Academy App.

If this is the first time you're attempting to download an Audi application to your device, you'll need to complete a one-time process for enrolling your iPad. If this is the case, start the instructions at Step 1.

If you are using an iPad that utilizes enterprise MobileIron Mobile Device Management (MDM) Software, please have your dealership's IT department call the IT Helpdesk at **(248) 754-4357** for instructions on how to load the specific Audi Application.

Requirements iPad (with latest iOS) | Apple ID | Access Audi ID |
Wi-Fi (speed affects setup time)

1

Download MobileIron App to iPad

1-3 min.

Note: If you have downloaded MobileIron for a previous Audi App, please proceed to step 4.1



1. Tap "**Apple App Store**" icon
2. Search App Store for "**MobileIron**"
3. Select "**MobileIron Mobile@Work™Client**". Tap "**Free**" then "**Install**"
4. Press **iPad home button** and proceed to step 2.1

2

Create Registration Information

3-4 min.



1. Tap "**Safari**" icon and type the following URL:
<https://audiprogretail.audiusa.com> in the address bar
2. Enter your "**Access Audi**" login credentials and tap "**Sign In**"
3. If not prompted with Device Registration form, tap "**+ Add a Phone**"

4. On the Device Registration form:
 - > Check - “My device has no phone number”
 - > Platform - select “iOS”
 - > UNcheck - “I own this device” (If you were provided an iPad)
 - > Tap “Register” (if prompted tap “New Registration”)
5. WRITE DOWN the “Registration PIN” (required for step 3.2)
(Press iPad home button and proceed to 3.1)

3



Perform MobileIron Enrollment

3-4 min.

1. Tap “MobileIron” icon from iPad home screen
2. Enter **Access Audi UserID**, and tap **Next**
 - > Server - **audiprogretail.audiusa.com** and tap **Next**
 - > Enter your **Access Audi Password**
 - > Enter the **Registration PIN** (provided in step 2.5)
 - > Tap “Register”
3. Tap “Ok” to allow current location usage
4. Tap “Ok” when prompted with the “Updating Configuration” notification
5. Tap “Install” on Install Profile, “Profile Service” screen
6. Tap “Install Now” on “Install Profile” notification to add Audi Apps@Work icon to home screen. (Press iPad home button and proceed to 4.1)

4



Download Audi iPad Apps from MobileIron

2-3 min.

1. Tap “Audi Apps@Work” icon from iPad home screen. When prompted to tap “Continue”, to select a certificate. Then tap “Audi PRE Certificate”
2. Select Audi Academy App and Tap “Request”
3. Tap “Install” to begin the installation process
View the App on the iPad homescreen and wait for download.
4. [iOS 9 only] Navigate to iPad Settings
 - > Select **General > Profiles**
 - > Select “Audi of America LLC”
 - > Select “Trust the Developer”
5. Open the Audi Academy App by tapping the icon from the iPad home screen
6. Create your Secure Apps Passcode: “Enter your new passcode”
 - > “Re-enter your new passcode” > Tap “Done”If this is not your first Audi App, you will continue using your existing passcode



Download times will vary. On a 20MB connection, download time will be under 5 minutes while over 10 minutes on a <5MB connection.